



All – we hope that you are all safe and following the recommended precautions to contain and mitigate the Covid 19 virus.

Due to the rapid spread of Covid 19, Family Bridges is committed to remaining proactive to protect our communities through vigilant social distancing, infection control and sheltering in place. We continue to balance the risks between continuing to serve our most vulnerable and the need to stay at home.

Here is an update of our operations as of March 23, 2020:

1. **Main Office** – will be closed temporarily. Clients may call 510-545-3499 and leave messages and staff will respond within 24 hours M-F between 9am and 3:30pm.
2. **Social Services** – will suspend in person services temporarily. Clients can call 510-545-3499 and leave a message and staff will respond within 24 hours M-F between 9am and 3:30pm.
3. **Hong Lok Senior Center** – will suspend all center activities temporarily. Clients can call 510-545-3499 and leave messages and staff will respond within 24 hours, M-F between 9am and 3:30pm.
4. **Lake Merritt Childcare center** – all center operations have been suspended temporarily. Clients can call 510-545-3368; or 510-545-3261 and staff will respond within 24 hours M-F between the hours of 9:00am and 3:30pm. Teachers will be offering online methods of keeping our children engaged and will remain in routine contact with parents and families.
5. **Community Health Home** – all home visits and site operations are suspended temporarily. Clients may call 510-595-5588 and staff will respond within 24 hours, M-F from 8:30am-3:30pm. Staff will be providing telephonic care management, coordination, referrals and housing navigation.
6. **Hong Fook Adult Day Health Centers** – beginning March 23 2020, we will suspend on site operations. We will continue to evaluate on a weekly basis if resuming limited on site services is warranted. Participants and family members can call : 510-545-3806. Staff will respond within 24 hours M-F from 9:30-3:30. Team of nurses and social workers will be providing telephonic wellness checks and intervention as necessary; socially distanced home visits if indicated and all other care coordination and resource referrals until center operations resume.

Mandates and guidelines are constantly changing so we will attempt to keep you abreast of any major changes. Our first priority is to ensure the safety and well being of our staff and constituents and to act in the most prudent and cautious manner to achieve this priority.

Please stay safe. We can do this! If you have questions or concerns, please don't hesitate to contact Corinne Jan, our CEO at [corinnej@familybridges.org](mailto:corinnej@familybridges.org)