



Dear All,

I hope you and your families are staying healthy at home!

Family Bridges remains committed to the safety of our staff and clients. We are also working hard to fulfill our mission to help our communities' most vulnerable, especially during this current public health situation.

Here is an update of our operations as of **April 6, 2020**:

1. **Organization:** Our offices and program sites will remain closed to the public until Monday, May 4, 2020. This date may change given guidance from local health departments and other governmental updates.
2. **Hong Lok Senior Center and Social Services:** We continue to maintain a hotline to answer calls and concerns from our clients; We have begun delivery of 120 food bags to low-income clients. We are making check-in calls to clients to ensure that they're doing well and well informed.
3. **Hong Fook Community-Based Adult Health Centers:** Onsite services suspended. We have received approval from California Department of Aging to offer alternative care services during shelter in place. We are planning to continue to offer daily meals through delivery since we are no longer allowed to have congregate meals; our nursing staff and social workers continue to provide telephonic wellness checks and case coordination on a daily basis.
4. **Lake Merritt Child Care Center:** We are emailing parents to share resources and operating classes via the internet.
5. **Community Health Home/Oak Street Community Cabins:** The staff has continued full operations at the Community Cabins. The nurse navigator at Community Health Home is making regular check-in calls and performing care coordination for our health home clients.
6. We are conducting daily Public Service Announcements (PSA) on TV to encourage the community to do their part to fight the corona virus.

There are a lot of changes and they occur quickly. We will update you as best we can.

We all can stop corona virus from spreading. Please continue to stay home as much as you can. And when you're out, remember to practice social distancing.

Thank you to all of the organizations and individuals in our network who have stepped up to lend a hand, make a donation, and ensure that we are strong and responsive to our community during this time. Please take good care of yourselves.

